

Night Tales Venue Policy:

LICENSABLE HOURS

MONDAY: 10am - 12am

TUESDAY: 10am - 12am

WEDNESDAY: 10am - 12am

THURSDAY: 10am - 12am

FRIDAY: 10am - 3am

SATURDAY: 10am - 3am

SUNDAY: 10am - 12am

As a part of the Night Group venues group, Night Tales is a home to those who enjoy listening to world class dance music complimented by high quality refreshments. We merge the tranquility of a terrace bar with the energy of a nightclub creating an atmosphere like no other. A true melting pot of London's pleasure seekers; there's always something new to discover.

THIS IS YOUR SPACE

We invite you to create a loving, accepting and welcoming space for all.

Dress as you feel most comfortable.

Please show respect to every body you share the space with.

You are responsible for your own behaviour & actions.

Anyone who disrespects someone's right to express themselves, personal space, or another's gender identity will be asked to leave immediately & may be banned from returning to the venue.

WE CANNOT SOLVE, WE SUPPORT

No space is free from harm.

We understand that situations will occur in our spaces which will require our support.

Our staff approach every interaction from a place of non-judgement.

Some examples where you may need our staff's support include, but are not limited to:

- Feeling unwell from drugs or alcohol
- Feeling high levels of anxiety or panic

- Feeling lost, confused, alone or trapped
- Feeling uncomfortable with the behaviour / attitude of another person.

No matter the situation, our staff are always on hand to help. Whether it be to loan you a phone charger, help you find your friends, or help ensure you travel home safely.

TO LISTEN IS TO LEARN

We are committed to creating an environment where our guests feel safe, seen and heard.

Whilst we cannot anticipate everybody's needs, ideals & past experiences, we will always do our best to respond to you as an individual.

Sometimes people may feel they did not receive the experience they had expected from us. We welcome all constructive feedback which helps us to create better and safer spaces - the good, the bad & everything in-between.

We recognise that without your feedback we cannot learn, grow, and continue to be a place which is enjoyed by all. You can contact us about an upcoming / previous visit or provide feedback via: info@nighttales.co.uk

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Security Processes

This is an 18+ venue. All customers must provide a valid physical ID on arrival. We operate a strict No ID / No Entry policy. ID scanners are in operation at all events

All guests will be body & bag searched when entering our venues.

To make this experience as comfortable as possible, guests have the freedom to choose the member of our security team they wish to be searched by before entering.

Our team reserves the right to refuse entry to those who refuse to be searched as well as those who are unable to provide suitable valid & physical ID. You will be refused entry if you are judged too intoxicated or in possession of illegal/prohibited items (full list below).

Illegal / prohibited items will be permanently confiscated, and the holder will be liable for prosecution. No refunds will be issued for refused admission. If you feel that you need to bring a prohibited item with you, for dietary, health, wellbeing - or other reasons we may not be aware of - please get in touch with us before your visit:

info@nighttales.co.uk

Our security team works with us to support us in reducing harm & keeping guests safe. They have the right to work without abuse. Greet them with a smile and ask them their name; they want to enjoy their night too!

Our venue staff and security team have undertaken independent training from SafeOnly who provide welfare & consultancy to LGBTQIA+ events and venues such as Dalston Superstore, Body Movements Festival, FEEL IT & Klub Verboten. This training informs our team on welfare, respecting pronouns, gender and sexual orientation.

All staff & security members are given a copy of the venue policy to contract their acceptance of understanding of its detail and that any behaviour contrary to our policy will be met with immediate dismissal.

Prohibited Items:

- ☐ Illegal substances
- ☐ Legal highs or any other psychoactive substances
- ☐ Food
- ☐ Any liquid (including drinks and perfume)
- ☐ Glass bottles
- ☐ Animals
- ☐ Weapons
- ☐ Ammunition
- ☐ Explosives
- ☐ Horns
- ☐ Whistles
- ☐ Drums
- ☐ Fireworks
- ☐ Any other article which may be used as a weapon or missile, or which may, in our reasonable opinion, cause harm or disruption to other visitors at the venue.

TICKETING • Night Tales will not be liable for any customer damage(s), as a result of a force majeure event, or any other means outside of their control.

LOST PROPERTY & CLOAKROOM • We have a limited number of spaces for bags and coats on site that are available (for a fee) on a first come first served basis. All items are left at your own risk. We advise you not to bring any large bags with you as we may not have the required space for you to leave those in our cloakroom. Please refer to our FAQs for more detail on this. Contact us lost@nighttales.co.uk if any items have been lost.

PARKING AND DELIVERIES • We do not have full time parking at the venue, however for events we can give you a parking permit upon request for up to 3 vehicles maximum per event. We can have load ins and loads out for 20-minute max. If needed for longer then please speak to the manager on site.

SMOKING • Smoking (including the use of e-cigarettes) is permitted in designated outdoor smoking areas only. If you are caught smoking anywhere except for the designated outdoor smoking areas, you will be ejected from the venue without a refund.

DRUGS POLICY • We operate a strict zero tolerance drugs policy. Anyone found in possession of illegal substances will be refused admission, ejected from the venue and may also be liable for prosecution. We reserve the right to pass your details on to the relevant authorities should we consider an offense or criminal act has taken place.